Frequently Asked Questions
ICD-10

Updated: May 29, 2015

1. **Question**: When does ICD-10 testing for providers begin for North Dakota Medicaid?
   Answer: North Dakota Medicaid plans to offer provider ICD-10 testing starting on April 6, 2015.

2. **Question**: Are providers required to test ICD-10 with North Dakota Medicaid?
   Answer: No. Providers are encouraged to test ICD-10, but not required.

3. **Question**: Can any provider test ICD-10 with North Dakota Medicaid?
   Answer: Yes. Any provider can test ICD-10 with North Dakota Medicaid after they or their trading partner have successfully completed the mandatory trading partner testing with North Dakota Medicaid.

4. **Question**: What are the steps necessary to test ICD-10 with North Dakota Medicaid?
   Answer: In order to test ICD-10 with North Dakota Medicaid providers must first:
   - Successfully complete provider enrollment

   - Successfully complete trading partner enrollment or associate themselves with an enrolled trading partner

   - The trading partner that physically sends the provider's transactions to North Dakota Medicaid must successfully complete the mandatory trading partner testing. A provider can act as their own trading partner or associate themselves with an enrolled trading partner, which would then submit transactions for the provider.

5. **Question**: I am a provider who submits claims directly to North Dakota Medicaid. How do I submit my claims to North Dakota Medicaid for testing?
   Answer: North Dakota File Transfer System
   - As part of the mandatory trading partner testing, trading partners will receive a user name and password for the North Dakota File Transfer System. Trading partners will use this account to upload and download EDI related files and transactions.

6. **Question**: I am a provider who uses a Clearinghouse or Billing Service to submit my claims. How do I submit my claims to North Dakota Medicaid for testing?
   Answer: Providers who use a Clearinghouse or Billing Service must coordinate testing with these trading partners. These Clearinghouses and Billing Services will submit claims in your behalf.

7. **Question**: What are the claim file requirements for testing ICD-10?
   Answer: For testing purposes, the ICD-10 effective date in the North Dakota Medicaid system will be set to 2/1/2015.
   - Dates of service **prior to 2/1/2015** will be validated against the **ICD-9** code set.

   - Dates of service **on or after 2/1/2015** will be validated against the **ICD-10** code sets.

8. **Question**: Will North Dakota Medicaid accept files containing both ICD-9 and ICD-10 codes or do they need to be in separate files?
Answer: The North Dakota Medicaid System will accept files containing both ICD-9 and ICD-10 codes. The date of service for each service on a claim will determine whether the associated codes should be validated against ICD-9 or ICD-10 code sets.

9. **Question**: What transactions can providers submit during ICD-10 Testing?
Answer: During ICD-10 testing only 837P, 837I, and 837D transactions will be processed through the test system.

10. **Question**: What reports and/or system outputs will be provided by the system during ICD-10 testing?
Answer: The normal system outputs will be produced during ICD-10 testing for 837 submissions, including:
- Electronic (835): This electronic transaction is for reporting payments using the HIPAA X12N 835 electronic transaction and is available after the payment cycle in the Provider's MMIS File Transfer account. If you have designated a Clearing House or Billing Agent to download your 835 the Clearing House or Billing Agent will provide this to the Provider.

- 999, TA1 and EDIFECS Error Report: These reports are used as a confirmation report that an Electronic File has been received. If you are using a Clearing House or Billing Agent the Clearing House or Billing Agent will receive these reports. If a Provider sends Electronic HIPAA claims Directly to North Dakota Medicaid, the Providers will see the 999/TA1/Error Reports in their folders when they log in.

11. **Question**: How do I view the image of my Remittance Advice?
Answer: Providers who do not receive 835's (ERA) will work with the EDI Testing Team to have a PDF Image of the Remittance Advice emailed to them via Secure FTP.

12. **Question**: Who can I contact for more information regarding ICD-10 testing or to reset a testing password with North Dakota Medicaid?
Answer: For additional information on ICD-10 testing with North Dakota Medicaid, contact our Trading Partner Enrollment Staff by email at: ndmmisedi@nd.gov or the Trading Partner Hotline at 1-844-848-0844.